



## Central Business District Solid Waste & Recycling Collection

### Downtown Sealed Compactor Program

March 2016

The City of Roanoke has a sealed compactor program for downtown businesses and residential customers in the Central Business District (CBD). This program provides a central location for solid waste and recycling collection. These units are enclosed, secure and available 24 hours a day, 7 days a week, eliminating solid waste containers from sitting on the sidewalk awaiting collection. This provides a clean, attractive downtown streetscape - free of clutter, unpleasant odors and debris.

Currently we have three operating sealed compactor units, with two additional units to be completed by the end of the summer 2016. All businesses and residents in the Sealed Compactor Zones 1, 2, & 3 are required to use the sealed compactor units for solid waste disposal (which includes both trash and recycling) or make alternate provisions for solid waste removal.

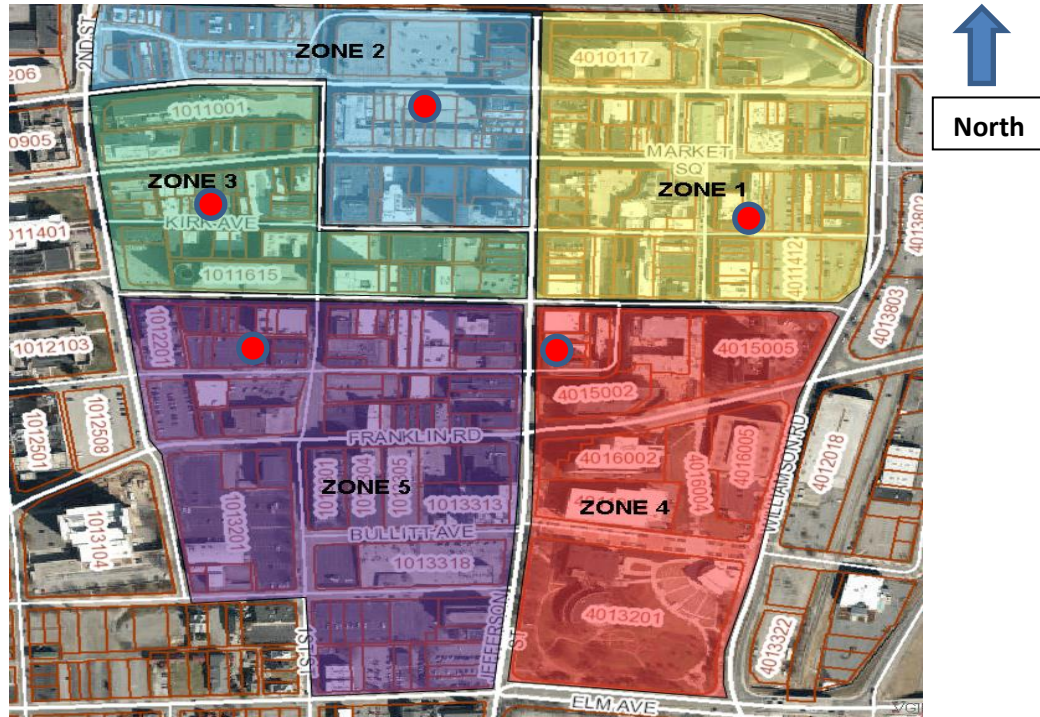
Businesses and residential customers will empty the big blue cans or place bagged trash into the compactors. Each location also has a drop-off area for [recycling](#) (bottles, cans, plastics, mixed paper and cardboard). Businesses and residents in the compactor zone can call Downtown Roanoke Incorporated (342-2028) to register for compactor use and to receive a fob (electronic key).

### Sealed Compactor Zones

The city has established five sealed compactor zones; three of the compactors are currently operational. The operating units are at:

- **Market Area Compactor** (Zone 1) – 121 Campbell Avenue behind Mill Mountain Coffee and Tea
- **Campbell Court Compactor** (Zone 2) - inside the Valley Metro bus depot on Salem Avenue
- **Kirk Avenue Compactor** (Zone 3) – Kirk Avenue, SW between 1<sup>st</sup> Street, SW and 2<sup>nd</sup> Street SW

## Map & Description of Sealed Compactor Zones



### Zone 1 – Market Area

- North: Norfolk Avenue
- South: Church Avenue
- East: Williamson Road
- West: Jefferson Street (centerline)

### Zone 2 – Campbell Court

- North: Norfolk Avenue
- South: Church Avenue
- East: Jefferson Street (centerline)
- West: Kirk Avenue to 1<sup>st</sup> Street to Salem Avenue to 2<sup>nd</sup> Street

### Zone 3 – Kirk Avenue

- North: Kirk Avenue to 1<sup>st</sup> Street to Salem Avenue
- South: Church Avenue
- East: Jefferson Street (centerline)
- West: 2<sup>nd</sup> Street

### Zone 4 - (coming April, 2016)

- North: Church Avenue
- South: Elm Avenue
- East: Williamson Road
- West: Jefferson Street (centerline)

### **Zone 5 – (coming summer, 2016)**

- North: Church Avenue
- South: Elm Avenue to 1<sup>st</sup> Street to Day Avenue
- East: Jefferson Street (centerline)
- West: 2<sup>nd</sup> Street

## **Central Business District Solid Waste Collection Schedule & Services**

If you live or do business in the Central Business District in downtown you will fall into one these categories for collection.

**1. Sealed Compactor Zones: Full access** in the fully operating Sealed Compactor Zones 1, 2 or 3, access available anytime.

**2. Weekly Service**

- a. Thursday evening -free weekly curbside service, located in a future compactor Zone 4 or 5
- b. Thursday morning - free weekly service for customers outside of the compactor zones

**3. Daily Service** for a fee based on class of trade and outside of the operating compactor zones 1, 2, or 3

**4. Contract a Private Vendor** for collection services

### **Sealed Compactor Zones**

The sealed compactor is available 24 hours per day and seven days a week for trash and recycling disposal. Each registered user receives a fob (electronic key) for access to the unit. For each registered account, the first two uses per week are free. Each subsequent use is \$1. There is no charge for recycling.

### **Free Weekly Curbside Collection**

**Thursday evening** is the weekly collection time for business and residential customers located within the Central Business District that are waiting for access to sealed compactor that are still in planning phase. Trash and recycling will be collected at the curb each week on Thursdays as a free service. Customers north of the Church Avenue have access to a sealed compactor in Zones 1, 2, or 3 therefore, Thursday evening curbside collection is only available to addresses south of the center line of Church Avenue within the Central Business District Sealed Compactor Zones.

**Thursday morning collection** is for areas that are not served by the sealed compactor program. Businesses and residences that are located in the area bounded by the center lines of 2<sup>nd</sup> Street, SW and 5<sup>th</sup> Street, SW (to the east and west), from Norfolk Avenue to Luck Avenue (to the north and south), will be collected on Thursday morning between 7:00 – 8:00 a.m. Businesses and residences that are located in this area are encouraged to have their solid waste to be collected

out by 7:00 a.m. for collection on Thursday morning (earliest customers may place containers out is Wednesday evenings after 5 p.m.)

### Fee Based Daily Curbside Collection

**Businesses and residents that are not in the sealed compactor zone may subscribe for an enhanced service for daily collection for a fee.** The fee is based on class of trade. If the business is a restaurant, office, or financial institution in the CBD area, a monthly charge of \$120 will be issued. All other businesses and residential associations will be charged \$70 monthly.

*Note: Solid Waste Management provides curbside solid waste collection to addresses that do not yet benefit from sealed compactors. However, as the remaining compactors become available in Zone 4 and 5 (by September 2016) the approved set out times below will continue to decrease.*

### Current Set Out & Collection Schedule

<u>Service</u>	<u>Set Out Times</u>	<u>Collection Times</u>	<u>Service Days</u>
Refuse	5-6 p.m.	6-7 p.m.	Monday - Saturday
Recycling	4-5 p.m.	5-6 p.m.	Monday - Saturday

### Recycling

Recycling clean cardboard, paper, bottles, cans and plastics is encouraged. Businesses and residences within the sealed compactor zone may deposit recycling in designated areas within the sealed compactor site 24 hours a day, 7 days a week. Automated containers or recycling carts that are to be used exclusively for recycling or recycling transport are provided at no charge. Residences and businesses located outside of the compactor zone may set out cardboard for recycling collection. Cardboard can either be laid flat and tied or nested together. Bottles and cans can be placed in clear plastic bags and set out for collection as well. Automated containers or recycling carts that are to be used exclusively for recycling are provided at no charge.

*For questions regarding your service call Solid Waste Management at 853-2000 option #1*

